

Committee(s): Planning and transportation committee – For Information	Dated: 18 September 2023
Subject: Public Lift & Escalator Report	Public
Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?	Shape outstanding Environments – Our spaces are secure, resilient, and well-maintained
Does this proposal require extra revenue and/or capital spending?	N
If so, how much?	n/a
What is the source of Funding?	n/a
Has this Funding Source been agreed with the Chamberlain’s Department?	
Report of: City Surveyor	For Information
Report author: Matt Baker – Head of Facilities Management	

Summary

This report outlines the availability and performance of publicly accessible lifts and escalators monitored and maintained by City Surveyor’s, in the reporting period 31 July 2023 to 18 September 2023. The reporting period is driven by the committee meeting cycle and the associated reporting deadlines.

In this reporting period, publicly accessible lifts and escalators were available for **95%** of the time. It should be noted that in this reporting period, these figures **do not** include downtime for planned project works completed during the reporting period at London Wall Up & Down Escalators and Little Britain. This downtime, however, is reflected in the 12 month availability figures.

A detailed summary of individual lifts/escalators performance is provided within this report along with the associated actions being undertaken to improve availability where applicable.

Main Report

1. There are 16 public lifts/escalators in the City of London portfolio, which are monitored and maintained by City Surveyor’s. Table 1.0 provides a breakdown of availability during the reporting period and the availability over the previous 12 months.

Table 1.0

Asset Reference	Name	Availability in last reporting period	12 Month Availability	Trend
CL24	Duchess Walk Public Lift	100.00%	99.70%	↑
SC6458963	Tower Place Scenic Lift	100.00%	99.97%	↑
SC6459146	Speed House Glass/Public Lift	100.00%	98.66%	↑
SC6458962	Tower Place Public Lift	100.00%	97.86%	↑
SC6459244	Glass South Tower	100.00%	94.79%	↑
SC6458968	Moor House	100.00%	98.63%	↑
SC6458967	Little Britain	100.00%	98.91%	↑
SC6458959	London Wall Up Escalator	100.00%	52.53%	↑
SC6458958	London Wall Down Escalator	100.00%	50.00%	↑
SC6458969	Pilgrim Street Lift	98.00%	81.04%	↑
SC6458970	Wood Street Public Lift	98.00%	85.00%	↑
SC6458965	London Wall West	95.00%	85.16%	↑
SC6462771	Blackfriars Bridge	92.00%	85.96%	↓
SC6458964	London Wall East	90.00%	95.07%	↓
SC6462850	33 King William Street	80.94%	62.43%	↓
SC6458966	Atlantic House	62.00%	84.70%	↓

2. There are no inherent technical issues with Blackfriars Bridge or London Wall East lifts. Both have experienced vandalism, misuse and rough sleeping during the reporting period which has impacted availability.
3. 33 King William Street has experienced a safety gear issue. The delay in rectification was a result of human error from City of London staff not issuing purchase orders in a timely manner to rectify the fault.
4. The Atlantic House lift is currently under warranty with the project contractor who conducted the modernisation works in February 2023. They have been instructed to attend site and rectify the issue.
5. Table 3.0 categorises the causes of faults/outages in this reporting period.

Table 3.0

Category	No of call outs
External/Environmental factors	1
Equipment faults/failure	8
Planned Insurance Inspections	0
Planned Repairs	0
Resets following emergency button press or safety sensor activation	2

Damage/misuse/vandalism	3
Autodialler faults	0
Total	14

6. Table 4.0 categorises the causes of faults/outages over the last 12 months.

Table 4.0

Category	No of call outs
External/Environmental factors	18
Equipment faults/failure	120
Planned Insurance Inspections	17
Planned Repairs	26
Resets following emergency button press or safety stop equipment activation	15
Damage/misuse/vandalism	21
Autodialler faults	6

7. Projects. Table 5.0 summarises planned projects with approved funding that will support the ongoing improvement in lift & escalator availability.

Table 5.0

Lift/Escalator	Project	Status	Expected Completion
London Wall Up Escalator	Modernisation Project	Contract Awarded	Complete
London Wall Down Escalator	Modernisation Project	Contract Awarded	Complete
Pilgrim Street Lift	Modernisation Project	Complete	Complete
Little Britain Lift	Modernisation Project	Contract Awarded	Complete
Atlantic House Lift	Modernisation Project	Complete	Complete